HONG KONG AIRLINES TOPS ON-TIME PERFORMANCE IN ASIA PACIFIC; ONE OF THREE MOST PUNCTUAL AIRLINES GLOBALLY IN 2018

News / Airlines

Hong Kong Airlines has once again achieved the highest On-Time Performance (OTP) in Asia Pacific and retained its position in the top three most punctual airlines globally for 2018. The results were revealed in the latest "OAG Punctuality League 2019" report, which tracks on-time performance for airlines and airports based on data from last year.

Hong Kong Airlines' 2018 OTP rating of 88.11% is the result of ongoing efforts to improve its operational efficiency and strive towards service excellence. The airline operates out of Hong Kong International Airport (HKIA), one of the busiest hubs in the world and is proud to call the Midfield Concourse its home, where over 90% of its flights arrive and depart. Last year, Hong Kong Airlines carried more than 7.64 million passengers to some 40 destinations around the world.

In addition to operating from an excellent facility at HKIA, Hong Kong Airlines has continued to ensure flight information is shared timely with relevant parties. The data not only helps to improve the management of the airport's parking bays, and also provides Hong Kong Airlines with accurate and efficient bay assignments. Hong Kong Airlines has a dedicated working group that monitors its OTP closely as well as look into factors and causes of delay to prevent similar occurrences in the future.

Hong Kong Airlines would like to thank its staff, customers and business partners who have and continue to support the company. The airline has been and continues to operate as normal. Over the Christmas and New Year holidays, Hong Kong Airlines operated more than 1,200 flights and

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carried over 240,000 passengers between 22 December 2018 and 1 January 2019.

In the coming Chinese New Year holidays, Hong Kong Airlines is expected to operate close to 1,080 flights and fly more than 224,000 passengers between 1 and 10 February 2019, representing a 4.2% increase in the number of passengers carried over the same period last year. The airline remains committed to offering its best service to customers heading home for reunion or spending quality time to travel as a family during this important Chinese New Year holiday.

As one of Hong Kong's home carriers, Hong Kong Airlines is here to stay and remain committed to offering our customers more travel options while sustaining our long-term growth.

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