



QATAR AIRWAYS CARGO LAUNCHES MOBILE APP

News / Airlines



Qatar Airways Cargo has launched its first mobile app QR Cargo, available for both Android and iOS devices via Google Play Store and Apple App Store.

The app aims to provide ease and convenience to the cargo airline's customers, by having all the important information at their fingertips on their mobile devices.

In addition to getting detailed status of their shipments, customers can now use this app for various enquiries such as Qatar Airways passenger flight and freighter schedules, office contact details, product descriptions and more.

Qatar Airways Cargo chief officer for cargo, Ulrich Ogiermann says: "The all new Qatar Airways Cargo app is linked to our in-house Cargo Reservations, Operations, Accounting and Management Information System (CROAMIS), which provides real-time data and updates for each logistic milestone achieved, direct to our customers."

He adds: “We are excited about the launch of our first mobile app that provides more convenience and value to our customers, giving them the freedom to manage and access to their global business anywhere and anytime on their schedule.”

The app’s key features include instant shipment tracking, weekly flight schedule search, recent search history, charter service request, location and navigation services to Qatar Airways Cargo worldwide offices and other tools.

Besides requesting shipment bookings and charter services, customers can also easily track each piece of their shipment with a microscopic view of each stage of the process through this mobile app.

The recent search history option allows users to look for frequently searched shipments, routes or schedules without having to remember lengthy details such as the 11-digit airway bill (AWB) numbers.

Additionally, a comprehensive directory of the cargo airline’s worldwide offices is integrated within the application which enables customers to navigate to these offices using location maps featured in their mobile devices or calling the offices directly with just a tap.

Customers can download the application at <http://www.qrcargo.com/apps> and follow the links to the iPhone or Android smartphone app store.

Qatar Airways Cargo currently has a homepage and mobile website www.qrcargo.com, which are connected to its in-house cargo management system, CROAMIS.

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