



ROYAL BRUNEI AIRLINES SIGNS WITH COLLINS AEROSPACE FOR FLIGHTSENSE™ AND DISPATCH? SUPPORT

News / Airlines, Manufacturer



Collins Aerospace has been selected by Royal Brunei Airlines to provide its FlightSense™ and DispatchSM services under two 12-year agreements supporting the carrier's current and future Boeing 787 fleet. The long-term partnership is designed to enhance operational performance, increase fleet reliability and streamline maintenance planning across multiple aircraft systems, including avionics, cargo, electrical power, environmental control and lighting.

Through FlightSense and Dispatch, Royal Brunei Airlines will benefit from guaranteed component availability, reduced aircraft downtime and greater cost predictability via a fixed-rate support model. As part of the agreement, Collins Aerospace will deliver predictive, reliability-based maintenance solutions to maximize avionics performance, alongside comprehensive asset management, logistics support and access to certified spare and repaired components.

Jen Latka, vice president of Aftermarket, Power & Controls, Collins Aerospace commented: “Our aftermarket solutions continue to deliver meaningful value for 787 operators in the Asia-Pacific region. With a connected data ecosystem through FlightSense and proactive, globally supported avionics maintenance through Dispatch, Royal Brunei will be positioned for strong fleet performance.”

Colonel Norsuriati binti Haji Sharbini, Interim Chief Executive Officer of Royal Brunei Airlines stated: “As we continue to optimize our operations and strengthen our network, maintaining a highly reliable and efficient Boeing 787 fleet remains a key priority for Royal Brunei Airlines. The FlightSense and Dispatch solutions from Collins Aerospace provide advanced predictive maintenance capabilities, technical expertise and global support that will help maximize fleet availability, enhance operational efficiency and improve cost predictability. This agreement reinforces our commitment to operational excellence, minimizes disruptions and enables us to continue delivering a safe, seamless and dependable travel experience for our guests.”

FlightSense is a comprehensive lifecycle maintenance and asset management program designed to provide airlines with tailored support solutions that align with their operational requirements. Powered by Collins Aerospace’s Ascentia® analytics platform, the program leverages millions of aircraft data points to monitor system performance, identify emerging trends and recommend proactive maintenance actions. By transforming operational data into actionable insights, FlightSense helps airlines enhance reliability, improve maintenance efficiency and optimize overall fleet performance.

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