



WOMAN PUT IN PLASTIC CUFFS, BANNED FOR LIFE BY BRITISH AIRWAYS AFTER WALKING AROUND ON PLANE

News / Airlines



Hair stylist Bridget Nhire has been banned for life by British Airways after getting up to stretch her legs through a flight from London to Dubai.

Bridget Nhire, 33, was left in tears when she was handcuffed and escorted off the flight after the passenger behind her complained that she kept walking around.

...Ms Nhire, from Uxbridge, said: ‘He was telling me to sit down and I said “I have the right to get up and walk around for my health”.

In her version, then, it was all about staving off deep vein thrombosis.

Apparently the crew ‘moved her to the front of the plane’ because of her ‘aggressiveness’. She was also strapped to a seat. She admits to drinking “two glasses of wine with my meal” but claims not to have been drunk.

Although her Google Plus page emphasizes her love of “expensive white wine” and that’s she’s learning “not to take myself seriously and unleash the crazy in me!”


On arrival in Dubai she was escorted from the plane by police but not charged. Since British Airways banned her after taking statements from crew and other customers, they cancelled her return flight home. She’s seeking £350 in compensation (presumably in addition to a refund of the cost of her return flight, which would be normal procedure). Somehow we may not be getting the full story here.



British Airways Flies Both 747s and 777s to Dubai

There may be something about the London – Dubai route. A year ago this month a flight from

London to Dubai was forced to turn around after a passenger left the smelliest poo in history in a lavatory. (Of course you'd expect events to happen more frequently on this route than most, simply based on passenger volume as the world's second-busiest long haul route by seat capacity.)


BRITISH AIRWAYS

FINAL WARNING

FINAL WARNING

British Airways supports its staff and tries to make sure they are not threatened, abused or insulted when doing their jobs. We feel strongly that they have the right to work in a civilised and orderly environment.

We have already warned you about your unacceptable behaviour and requested you to moderate it.

It can be a criminal offence under the UK Public Order Act 1986 to behave in a threatening, abusive, insulting or disorderly way.

PLEASE NOW CALM DOWN AND ACT IN A SENSIBLE MANNER SO THAT OUR STAFF CAN DEAL WITH YOUR PROBLEM

We have given you this notice to make sure that you understand clearly:

- the gravity of your current situation and
- the possible consequences and
- the need to moderate your conduct immediately.

Please understand that if you do not moderate your behaviour we may decide:

- to call the police and/or
- to refuse to carry you.

We can refuse to carry you even if you have a boarding pass.

PLEASE NOW CO-OPERATE WITH OUR STAFF IN AN AMICABLE WAY

If you have a dispute with British Airways you can always contact our Customer Relations Department on 0845 7799977 after your flight.

This Notice is given on behalf of British Airways.

In this case they appear to have skipped the 'final warning' step and moved straight to lifetime ban, but a British Airways spokesperson says that "lifetime bans can be appealed."

SOURCE: BOARDINGAREA

ARTICLE LINK:

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