



MUNICH AIRPORT REMAINS THE ONLY 5-STAR AIRPORT IN EUROPE

News / Airports / Routes



In May 2015, Munich Airport was awarded 5-Star status for the first time following an extensive review by the London-based Skytrax Institute. Germany's second-largest airport was also the first European airport to be awarded this highest seal of quality. In a first re-certification, Munich Airport successfully maintained its 5-Star status in March 2017. Now the auditors from London have again subjected the Bavarian aviation hub to a detailed evaluation. The auditors' conclusion: Munich Airport has not only maintained its high quality of service and hospitality, but has even further extended it.

In the course of the current audit, all of the airport's service facilities relevant to passengers were closely examined. Particular attention was paid to the new services that have been added in recent years, such as the new lounges in Terminal 1, the redesigned arrivals area in Terminal 2, the security checkpoint in Terminal 2 that has been upgraded with innovative technology, the user-friendly online booking platform for parking customers, and Munich Airport's new website, which was launched in 2017.

1658	Teesside	11:20	K33	Check-in	LH 2124	Bremen	11:40	630	Check-in	LH 1874	Azores (F43)	12:10	630	Lufthansa	CG 852	Palma	14:15	
794	Munich	11:20	K32	Check-in	AC 947	Toronto	11:00	12:18	824	308-312	LH 910	New York (2PK)	12:15	882	Lufthansa	LH 852	Düsseldorf	14:25
1730	Sarajevo	11:20	K36	Check-in	LH 2241	Munich	11:00	017	Check-in	LH 428	Charlotte	12:25	898	Lufthansa	LH 2378	Hannover	14:25	
2208	Zürich	11:20	870	Check-in	LH 2474	London (LHR)	11:00	870	Check-in	CG 828	Shanghai	12:30	828	330-335	LH 8888	Teesside	14:25	
1737	Teesside	11:20	871	Check-in	LH 460	Munich	11:00	871	Check-in	KL 307	Melb	12:40	876	Lufthansa	LH 8888	Teesside	14:25	
2180	Berlin (TXL)	11:30	824	Check-in	LH 2418	Stockholm (BMA)	11:00	818	Check-in	LH 812	Barcelona	13:00	820	Lufthansa	LH 8888	Teesside	14:25	
2118	Bremen	11:30	818	Check-in	LH 8282	Venedig	11:00	871	Check-in	LH 2878	Munich	13:00	824	Lufthansa	LH 8888	Teesside	14:25	
2018	Münster	11:30	809	Check-in	3P 523	Revidisair	12:00	837	801	TP 357	Lisbon	13:00	870	Lufthansa	LH 2188	Leipzig / Halle	14:30	
2249	Munich	11:30	872	Check-in	LH 2838	Berlin (TXL)	12:00	818	Check-in	SK 4788	Oslo (OSL)	13:00	894	Lufthansa	LH 8888	Teesside	14:30	
2128	Munich / Denmark	11:30	823	Check-in	LH 185	Frankfurt (FRA)	12:00	820	Check-in	SG 327	Singapore	13:00	832	313-318	LH 2249	Munich	14:30	
1858	Munich (KOP)	11:30	827	Check-in	LH 2242	Munich	12:00	894	Check-in	LH 2812	Münster	13:00	818	Lufthansa	LH 8888	Teesside	14:30	
1850	Prag	11:30	807	Check-in	LH 152	Los Angeles(LAX)	12:00	888	Check-in	TK 325	Bangkok (BKK)	13:30	818	304-308	LH 8888	Teesside	14:30	
2228	Munich	11:35	832	Check-in	LH 2158	Munich	12:00	817	Check-in	OH 1783	München	13:00	823	Lufthansa	LH 8888	Teesside	14:30	
2241	Munich	11:40	833	Check-in	LH 2230	Paris (CDG)	12:00	811	Check-in	LX 1185	Zürich	13:00	814	Lufthansa	LH 8888	Teesside	14:30	



The confirmation of the 5-Star status was also influenced by the extensive measures implemented at Munich Airport to protect against Corona infection in compliance with hygiene and cleaning regulations. For Edward Plaisted, CEO of Skytrax, Munich Airport has set new standards in the European airport landscape with the renewed confirmation of its seal of approval: "Munich Airport has not rested on its awards, but with many attractive innovations has ensured that passengers have an even more pleasant stay at Munich Airport. It is easy to see at this airport that the cooperation between all the partners on campus works perfectly well."



"This is a great and motivating signal in a difficult time," said Jost Lammers, CEO of Munich Airport. "I consider it particularly remarkable that we were able to maintain our high standards despite the many restrictions imposed by the pandemic. The fact that we will remain a 5-star airport in the future strengthens our resolve to overcome the current crisis together as an airport community. Certainly there will be a time after the pandemic crisis and I am confident that our hub will then be able to build on the successes of previous years."

Of the seven international airports that have been awarded the 5-Star Airport seal of approval, Munich is still the only European airport and, together with Doha, Hong Kong, Seoul, Shanghai, Singapore and Tokyo Haneda, Munich Airport ranks in the world's top group of airports.



04 NOVEMBER 2020

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