



# EXPANDING IMPRESSIVE CUSTOMER SERVICE FOOTPRINT IN EUROPE - BOMBARDIER ADDS NEW NEW LINE MAINTENANCE STATION IN FARNBOROUGH

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**Bombardier has added a new line maintenance station in Farnborough, UK further complementing its customer service footprint in Europe. The introduction of the new option builds on the turnkey, OEM service Bombardier customers receive in the region. Located at the Farnborough Airport, new Farnborough Line Maintenance Station brings Bombardier worldwide number of line maintenance stations to 9, providing customers with light scheduled and unscheduled maintenance, as well as Aircraft on Ground support. The technical engineers supporting the new location are certified for all Learjet, Challenger and Global series business jets.**

Paul Sislian, Executive Vice President, Aftermarket Services & Strategy, Bombardier commented: "The addition of the Farnborough Line Maintenance Station is an integral part of our overall mission to provide easy and enhanced OEM support for our customers in this very important region. We are delighted to demonstrate once again our commitment to offering the most elevated experience, providing more resources and increased flexibility to our clients, closer to their base of operations."

The addition of the new line maintenance station in Farnborough extends Bombardier's commitment to the European market and adds to its worldwide network of 10 service centres and 35 Mobile Response Team units around the globe, all equipped to quickly and efficiently support Bombardier Learjet, Challenger and Global business aircraft. Clients based in Europe also benefit

from the turnkey service at Bombardier's service centres in London Biggin Hill, the Berlin Service Centre and the Paris Line Maintenance Station.

### *London Biggin Hill Service Centre*

Renovated in 2022, the nearly 250,000 sq. ft. London Biggin Hill Service Centre offers complete heavy maintenance capabilities and is fully equipped to perform scheduled and unscheduled maintenance, as well as modifications and avionics installations for Bombardier *Learjet*, *Challenger* and *Global* aircraft.

The two-storey facility features more than 22 service bays providing the space and flexibility to offer a full range of maintenance and refurbishment services on Bombardier's vast portfolio of products, including the capacity to accommodate up to 14 *Global 7500* aircraft at the same time. Bombardier also recently added a new 700 sq. ft. Material Lounge in concert with F/LIST, providing customers with a comprehensive portfolio of interior materials, fabrics and components for aircraft enhancement.

### *Berlin Service Centre*

Bombardier's award-winning Berlin Service Centre also offers complete turn-key service capabilities for its European customers. Strategically located at Berlin Brandenburg Airport, the Berlin Service Centre has been providing MRO services to Bombardier business aircraft customers since 1997. The facility boasts more than 160,000 sq. ft. of service capacity and has 240 highly skilled employees on site.

### *Paris Line Maintenance Station*

Bombardier's European footprint also extends to the Paris Line Maintenance Station. Complete with a 30,000 sq. ft. hangar, this facility is capable of holding up to three *Global 7500* aircraft at a time or as many as six *Learjet* or *Challenger* aircraft. Coupled with Bombardier's fast, efficient 365/24/7 Customer Response Centre (CRC) and the worldwide 35 Mobile Response Team members, Bombardier can consistently provide its European and worldwide customers with a comprehensive service solution for all their maintenance and overhaul needs.

24 JULY 2024

#### **ARTICLE LINK:**

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