

# AMAC AEROSPACE STRENGTHENS ITS COMMITMENT TO BOMBARDIER AIRCRAFT OWNERS WORLDWIDE

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**AMAC Aerospace reaffirms its long-standing commitment to Bombardier aircraft owners across the globe further strengthening its position as a trusted partner for midsize jet maintenance, refurbishment, and support. Over the years AMAC Aerospace has built a strong portfolio of specialized services tailored specifically for Bombardier operators and today the company welcomes more Bombardier aircraft than ever before.**

From the Challenger to the Global series every Bombardier jet entrusted to AMAC Aerospace receives the same uncompromising quality and meticulous attention to detail that define the company's approach to wide and narrow body aircraft alike. In recent years AMAC Aerospace has seen a steady increase in demand for Bombardier related projects a growth trend that continues into this year. Requests for inspections, refurbishments and external paint work have risen significantly underscoring AMAC Aerospace's growing reputation in the Bombardier segment. Most recently AMAC Aerospace signed a comprehensive 120-month inspection contract combined with a complete cabin refurbishment (wood, seats and soft materials).

AMAC Aerospace continuously sets new standards in service quality and project execution. Customer satisfaction remains a key metric with overall satisfaction in 2025 exceeding 90%

placing AMAC Aerospace among the top performers in the industry. In addition, AMAC Aerospace evaluates the ease of doing business through its Customer Effort Score measuring how easily clients can resolve issues or complete project related tasks. AMAC Aerospace proudly reports a 100% satisfaction rate to date in this category reflecting its unwavering dedication to customer-centric service.

At AMAC Aerospace Basel a purpose-built hangar spanning 4,850 m<sup>2</sup> (52,204 sq ft) is fully dedicated to midsize jet maintenance. The facility can accommodate up to eight Bombardier Global or Challenger aircraft simultaneously. These state-of-the-art facilities are among the most advanced in the world and reflect AMAC Aerospace's continued investment in technology, capability and service excellence.

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