



EVE AIR MOBILITY PRESENTS EVE TECHCARE AT MRO EUROPE

News / Maintenance / Trainings



At MRO Europe in Barcelona Eve Air Mobility launches its fully integrated aftermarket services portfolio for efficient and safe Urban Air Mobility operations. Eve TechCare is a pioneer all-in-one suite of solutions designed to streamline eVTOL operations by providing the industry's most comprehensive services, expert customer support, and cutting-edge operational solutions. Eve TechCare's service and support solutions will cover all the operational aspects necessary to ensure the daily eVTOL operation. This includes access to a 24/7 customer care center, pilot and mechanic training, entry into service support, technical and operational publications, material and battery services, aircraft health monitoring, and MRO services. Eve will offer a different support level approach to guarantee that each customer can benefit from our solutions according to their needs, ensuring efficiency and profitability.

Johann Bordais, CEO of Eve commented: "At Eve, our focus goes beyond developing and producing an eVTOL; we take a holistic approach to the market by creating a suite of solutions to address the necessary aspects that will turn urban air mobility into a reality. With Eve TechCare, we will ensure the best operational aircraft availability for our customers while optimizing operational costs. Our goal is to offer our customers everything they need from the moment they

receive their aircraft onward."



Backed by Embraer's 55 years of history and aerospace industry expertise, Eve TechCare offers a unique way of serving customers with a global footprint and local presence. The aftermarket portfolio consists of technical support and solutions, MRO services, parts and battery solutions, as well as training services and flight operation solutions, which operators will access through a digital platform.

Luiz Mauad, Vice-president of Customer Services at Eve said: "Our portfolio is designed for operational efficiency and safety with a unique customer-centric approach. We've developed these solutions based on our aerospace expertise and diverse interactions with customers and partners. The result is a first-of-its-kind offer that will keep our customers' eVTOLs flying at a high availability rate. We are excited about this new phase in customer services at Eve, which will allow us to discuss our service packages with our customers further and recommend the best solutions for their operation."



Eve boasts the industry's largest backlog with letters of intent for 2,900 eVTOL aircraft, representing a potential \$14.5 billion in revenue across 30 customers in 13 countries. Beyond the aircraft, Eve secured non-binding contracts with 14 of these customers for service and operations – with approximately 1,100 of our eVTOL - representing a potential revenue of \$1.2 billion during the first five years of operation.

Regarding the eVTOL program development, Eve successfully assembled its first full-scale prototype and completed the selection of primary suppliers for the aircraft. The company is advancing the current stage of the eVTOL development, which involves a series of comprehensive tests with the prototype aimed to evaluate every aspect of the aircraft's operation and performance, from flight capabilities to safety features.

22 OCTOBER 2024

ARTICLE LINK:

<https://50skyshades.com/index.php/news/maintenance-trainings/eve-air-mobility-presents-eve-techcare-at-mro-europe>