RUAG COMPLETES C-CHECK ON DASSAULT FALCON 7X THREE WEEKS AHEAD OF SCHEDULE

News / Business aviation, Maintenance / Trainings

RUAG Aviation fulfilled a C-Check on a Dassault Falcon 7X aircraft three weeks earlier than planned, and to full customer satisfaction. The heavy maintenance project also included additional aircraft services for optimizing the expected downtime. The timely fulfillment of the project enabled the Hong Kong-based customer to resume their aircraft's operations in advance of expectations. The Falcon 7X C-Check was performed by the RUAG Aviation team at their Dassault ASCfacilities in Geneva.

"We are very pleased to have contributed to our customer's operational flexibility by delivering their aircraft so quickly," states David Ricklin, General Manager Site Geneva, RUAG Aviation. The shortened downtime allowed the customer to return their Falcon 7X to service faster than expected.

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This project serves to confirm the company's capabilities in support of the Falcon 7X. "Our reputation as a reliable C-Check partner has also been strengthened," David Ricklin explains.

Optimizing the Falcon 7X's scheduled downtime, the customer opted for the C-Check, plus additional aircraft services. The team performed full and prompt maintenance and overhaul, worked shifts to accommodate the repairs of findings including sheet metal work and painting, and refurbished the cockpit seating, all within the shortened downtime. "Open and transparent communication, both with our customer and with Dassault, allows us to become more efficient, especially in terms of decision-making and identifying precise solutions," David Ricklin says.

The customer flew their Falcon 7X directly from Hong Kong to the RUAG Geneva location in order to benefit from the provider's unique and individualized maintenance and service package. David Ricklin asserts that the style of service provided by the RUAG team in Geneva is essential to successful projects. "The advantage to working with a modest and more accessible provider like RUAG Geneva is our flexibility and responsiveness. While our team manages the same size projects as other, more extended locations, we are also able to provide more direct support for individualized priorities within an almost family-oriented atmosphere, where we all work together to improve the experience for both parties – customer and RUAG team alike."

Volker Wallrodt, Senior Vice President Business Jets, Dornier 228 & Components, RUAG Aviation, points out, "Our customers expect the best possible services and fairest solutions. Working together internally, communicating directly with our customers, and maintaining a solid working relationship with our OEM partners defines how we approach each project in order to prioritize customer expectations."

RUAG Aviation is a one-stop shop for the support of business aircraft, performing all required services within one single downtime, adapted to suit individual schedules. Services include line,

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base and heavy maintenance, C-checks, modifications and system upgrades, complete cockpit and avionics reconfigurations, cabin interior restylings and refurbishments, aircraft painting, component and life raft services, AOG, pre-purchase inspection, aircraft remarketing, FBO and support and consulting.

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