RUAG COMPLETES FIRST C-CHECK ON DASSAULT FALCON 7X

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RUAG Aviation announces the successful conclusion of their first heavy maintenance event for a Dassault Falcon 7X. The Dassault Falcon 7X C-check was one of three concurrent C-check events at the Dassault Falcon Authorised Service Centre in Geneva which also included two Dassault Falcon 2000 for 3C- and 2C-checks, respectively. The owner of the Dassault Falcon 7X took timely delivery of the aircraft in an official celebration of this milestone.

The triple heavy maintenance project at RUAG Aviation in Geneva, begun in February 2017, has concluded with the successful delivery of the facility's first Dassault Falcon 7X . "This is a milestone for us and we are proud of our team's performance. Our personnel proved their professionalism and their dedication to quality service, as they approached this first-ever Falcon 7X project with precision planning and coordinated technical operations. Customer satisfaction was high, as the inspection progressed according to plan, remained within budget, and ensured on-time aircraft availability," clarifies David Ricklin, General Manager Site Geneva, RUAG Aviation.

The heavy maintenance event posed fresh challenges for the RUAG team. This first Dassault Falcon 7X C-check inspection ran concurrently with two C-checks for two Dassault Falcon 2000. New processes were defined, new SAP workflows were triggered, and contractors were integrated within the existing team of RUAG specialists. These variables, and several others, combined in the operational environment for the first time. Project success required increased discipline and focus from the entire organisation, from maintenance and operations management, to the technicians and support specialists on the shop floor. Together, the three maintenance events totaled over 19'000 hours with the team opting for double-shifts to accommodate the breadth of work and guarantee on-time delivery.

"Our people, our facility, and our processes functioned as a whole, demonstrating flexibility, responsiveness, and outstanding teamwork on behalf of the customers and their aircraft," explains

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Stéphane Ruh, Maintenance Manager, RUAG Aviation. “Our customers count on our complete project transparency and on-time delivery, while we rely on our entire team for the skilled efficiency and safe practices necessary to fulfil these expectations,” he confirms.

David Ricklin also credits the continuing partnership between Dassault and RUAG Aviation as a determining factor in the success of this first Falcon 7X project. “Our colleagues from Dassault provided us with excellent collaboration and valuable support, allowing us to respond promptly to our customer’s needs,” he states.

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