



ELEVATING CUSTOMER SERVICE - TEXTRON AVIATION UNVEILS EXPANDED GLOBAL PARTS DISTRIBUTION FACILITY

News / Manufacturer



Textron Aviation announced the grand opening of largest parts distribution facility at its headquarters in Wichita, Kansas. With the addition of 180,000 square feet of space, this state-of-the-art facility is now better equipped to serve the company’s global customer base with increased parts storage and faster shipping. With thousands of Cessna, Beechcraft and Hawker aircraft operating worldwide, Textron Aviation recognizes the importance of having readily available parts to keep customers flying. The facility’s larger footprint allows for increased parts inventory investment, supporting parts availability for both new and existing models. The expansion also aims to improve the overall customer experience with a new, dedicated lane for customers to conveniently drop off or pick up parts in person.

Brad White, senior vice president, Global Parts and Distribution commented: “Adding 180,000 square feet to our headquarter facility provides expedited support to our customers around the globe and continues our investment in parts inventory. The expansion of our parts distribution operations is a testament to Textron Aviation’s commitment to designing and delivering the best

aviation experience for customers.”

Consistent with the company’s commitment to sustainability, the project features energy-saving LED lighting and high-efficiency systems and process improvements that consolidate shipments and reduce vehicle travel by an estimated 30,000 miles annually. Work on the facility began in October 2022. PEC Engineering and GLMV Architecture designed the facility and CONCO Construction completed the project. All companies are local to Textron Aviation’s headquarters and the expanded facility in Wichita. The company’s expanded parts facility in Wichita is part of a global network of seven parts distribution centers and 17 stockrooms. With over 150,000 unique part numbers and a dedicated team of more than 600 professionals, Textron Aviation is well-equipped to support its customers' parts needs worldwide.

03 MAY 2024

ARTICLE LINK:

<https://50skyshades.com/index.php/news/manufacturer/elevating-customer-service-textron-aviation-unveils-expanded-global-parts-distribution-facility>