



# AIRBALTIC SHOWS SERVICE RELIABILITY IN 2018

News / Airlines



Latvian airline *airBaltic* has reached a regularity rate of 99.8% in the first eight months of 2018. It means that only 0.2% of the planned flights were cancelled due to such reasons as weather or strikes in Europe among others.

Martin Gauss, CEO of *airBaltic*: “As we are continuing our sustainable growth path, it is essential to maintain the level of service and punctuality *airBaltic* is known for and appreciated by our passengers. The regularity rate achieved this year is higher than our internal target of 99%. In August, for example, *airBaltic* cancelled only one single flight.”

As the most punctual airline globally, during the first eight months of 2018 *airBaltic* has reached a punctuality of 86.2%. This means that more than 86 out of every 100 *airBaltic* flights departed at the planned time or with a delay of no more than 15 minutes.

***airBaltic* serves over 70 destinations from Riga, Tallinn and Vilnius, offering the largest variety of destinations and convenient connections via Riga to its network spanning Europe, Scandinavia, the CIS and the Middle East. For summer 2019, *airBaltic* has introduced three new destinations from Tallinn to Malaga, Brussels and Copenhagen. In addition, next summer *airBaltic* will launch a new direct route connecting Riga and Stuttgart.**

***airBaltic* in brief:**

***airBaltic* (AIR BALTIC CORPORATION) is the world's most punctual airline connecting the Baltic region with 70 destinations in Europe, the Middle East, and the CIS. *airBaltic* is a joint stock company that was established in 1995. Its primary shareholder is the Latvian state, which holds 80.05% of the stock, while Lars Thuesen holds around 20% through his fully-owned Aircraft Leasing 1 SIA. The *airBaltic* fleet consists of 34 aircraft – 11 *Airbus A220-300s*, 11 *Boeing 737s* and 12 *Bombardier Q400 NextGen* aircraft. *airBaltic* has received numerous international awards for excellence, innovative services, and achievements in reshaping its business. In 2017, the airline received the CAPA Regional Airline of the Year awards, while in 2018 *airBaltic* received the ATW Airline Industry Achievement Award as the Market Leader of the Year. *airBaltic* achieved the best on-time performance globally in 2014, 2015, 2016 and 2017.**

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