



DELTA, AMAZON LEO SIGN AGREEMENT TO DELIVER NEXT ERA OF CONNECTED TRAVEL AND DIGITAL EXPERIENCES

News / Airlines



Delta Air Lines and Amazon are launching a long-term collaboration to unlock the next generation of tech-enabled travel experiences. The new agreement will bring high-speed, low-latency internet from Amazon Leo to Delta aircraft, building on the airline's use of Amazon Web Services (AWS) across its operation and delivering a new era of connected experiences to benefit Delta customers and employees, alike.

Delta will harness Amazon Leo's cutting-edge satellite technology to bring more fast, personalized digital experiences on board Delta's domestic and international flights, like streaming movies and TV shows, listening to podcasts and audiobooks, staying connected to friends, family, colleagues and more. The unmatched upload capacity of Amazon Leo enables customers to instantly share life moments — from uploading vacation photos and videos in real time to securely sending presentations or business files after a high-stakes meeting — without waiting until they land. The global airline plans to introduce Amazon Leo with an initial installation on 500 aircraft beginning in 2028, elevating the Wi-Fi experience with Amazon's advanced low Earth orbit satellite communications network.

Ed Bastian, Delta's Chief Executive Officer commented: "Delta's future is global. This agreement gives us the fastest and most cost-effective technology available to better connect the world today,

and it deepens our work with a global leader that shares our ambition to build what's next — creating even stronger human connection for our people and our customers for years to come. This agreement will fuel a durable partnership engine that can innovate at scale to keep customers coming back to Delta for years to come.”

Andy Jassy, President and CEO of Amazon stated: “We’ve designed Leo to provide high-speed internet to the billions of people on Earth without reliable connectivity, and this agreement with Delta is a great example of the impact and scale of the technology — bringing even faster in-flight Wi-Fi to tens of millions of passengers who fly Delta every year. People increasingly want to stay connected wherever they are in the world, and Leo’s speed and reliability is going to have a big impact for businesses, governments, and consumers. It’s going to make the in-flight experience so much better, and it’s going to change what’s possible while traveling.”

Building on the existing work between Delta and AWS, Delta and Amazon plan to partner to integrate AWS, Amazon Leo, other Amazon technologies and AI to enhance the customer experience across the entire travel journey.



Cutting-edge connectivity to power Delta's first-of-its-kind experience ecosystem

Delta’s commitment to onboard and digital innovation has a years-long track record, consistently setting the pace for a rapidly modernizing industry. When Delta first introduced fast, free Wi-Fi for SkyMiles Members at CES in 2023, it redefined customer expectations for gate-to-gate connectivity. Delta’s fast Wi-Fi is offered free of charge to SkyMiles Members by T-Mobile. Delta has since rapidly scaled the experience across more than 1,150 aircraft with streaming-quality connectivity on board that now reaches nearly all of Delta’s global network, with transpacific routes coming online in fall 2026. More than 163 million Delta SkyMiles Members have connected to Delta Sync Wi-Fi to date, underscoring Delta’s strategy and new industry standard.

Amazon Leo has a similarly bold mission: delivering fast, reliable internet to customers beyond the reach of existing networks. The system is built around a constellation of thousands of satellites in low Earth orbit around the planet, and connects directly to global terrestrial networking and infrastructure powered by AWS. Amazon Leo in-flight solutions are powered by an aviation-grade version of its most powerful antenna, Leo Ultra — the fastest commercial phased array antenna in

production.

Along with existing world-class partnerships with Viasat and Hughes, Delta is bringing every SkyMiles Member multi-device, low-latency high-speed Wi-Fi from gate to gate. By working with multiple connectivity leaders, Delta is ensuring it equips the right aircraft with the right technology to serve customers across the globe.

Delta led the industry in bringing seatback entertainment to customers at scale beginning in 2006, with more than 165,000 screens across its global fleet today. As customers demand more onboard entertainment and connectivity, today's agreement keeps Delta on the leading edge of defining the customer experience as the airline's global vision moves forward.

A deepen collaboration of global leaders

Delta and Amazon have a long-standing record of innovation together, building on the airline's relationship with AWS as its preferred cloud provider. Since 2020, Delta and AWS have successfully migrated nearly 600 of Delta's applications to the cloud and accelerated the adoption of new technologies that empower Delta employees to deliver enhanced care and elevated service to customers throughout their journey.

Amazon is among other top consumer brands supporting Delta's global ambitions. Since 2022, Delta has expanded partnerships with leaders like American Express, T-Mobile, YouTube, Starbucks, and Uber. Through Delta Sync, brands such as Paramount+ and Crunchyroll are creating even more rewarding, SkyMiles-unlocked experiences in flight and beyond.

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