



DNATA AWARDED CONTRACT FOR AIR INDIA'S LONG-AWAITED RETURN TO ZURICH

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dnata has won a multi-year contract with Air India at Zurich Airport (ZRH) in Switzerland, as India's national carrier returns to the city for the first time in 27 years. The partnership will see dnata provide its range of passenger, ramp, and baggage services to the airline which will operate a four-weekly service between Zurich and Delhi on a Boeing 787-8 aircraft. dnata's dedicated team will contribute to an excellent travel experience for over 50,000 passengers on Air India's over 200 annual flights.

Willy Ruf, Managing Director of dnata Switzerland, commented: "We are delighted to welcome Air India back to Zurich and thank them for putting their trust in dnata's services. We look forward to working with the airline's local team to ensure smooth and timely operations of flights, and provide customers with a best-in-class airport experience."

dnata currently operates at two Swiss airports, ZRH and Geneva Airport (GVA), providing a range

of ground handling and cargo services to more than 30 airlines with 1,100 customer-oriented employees. In the financial year 2023-24, dnata turned around over 12,000 flights at ZRH, handling over two million passengers and 46,000 tonnes of cargo.

dnata is a leading global air and travel services provider. Established in 1959, the company offers quality and safe ground handling, cargo, travel, catering and retail services in over 30 countries across six continents. In the financial year 2023-24, dnata's customer-oriented teams handled over 778,000 aircraft turns, moved 2.9 million tonnes of cargo, uplifted 123 million meals, and recorded a total transaction value (TTV) of travel services of US\$ 2.4 billion.

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