GAUSS: AIRBALTIC OPERATIONS EXCEED EXPECTATIONS

News / Airlines

***airBaltic* has achieved its highest monthly passenger numbers and load factors in the past three years, at the same time maintaining its high standards of operational excellence.**

Since the beginning of this year, *airBaltic* has generated a double-digit growth in passenger numbers over last year, while our load factor has passed the 80% mark. This means that we fill, on average, over 80 out of 100 available seats, even on the high-frequency routes like Stockholm – Riga, Helsinki – Riga, Tallinn – Vilnius, where we operate multiple flights daily.

On top of this excellent commercial performance, we have managed to maintain our standards of perfect operation. Our punctuality is industry leading and is over 91% this year, and thus we continue to build on our achievement as the world's most punctual airline in the past two years. Furthermore, our regularity is 99.4% on average this year. Although highly technical, this term means that we will operate 994 out of every 1000 flights, and only marginal few we are forced to cancel due to circumstance.

We are very delighted that travellers on *airBaltic* appreciate our effort – our customer satisfaction is at its peak in the past three years.

airBaltic serves over 60 destinations from its home base in Riga, Latvia. From every one of these locations, *airBaltic* offers convenient connections via Riga to its network spanning Europe, Scandinavia, CIS and the Middle East.

Martin Gauss

CEO and Chairman of the Executive Board

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