MORE QUARANTINE-FREE TRAVEL AND PRE-FLIGHT COVID-19 TESTING OPTIONS - AMERICAN

News / Airlines

American Airlines is further streamlining and helping customers travel with confidence when they are ready to fly. Through collaboration with airport authorities in Italy and coronavirus (COVID-19) testing partner **GoHealth Urgent Care**, American is leading the way in safe travel.

"We're proud to offer our customers additional options to ease travel as they begin planning their global trips once again," said Alison Taylor, American's Chief Customer Officer. "We've worked closely with local authorities and testing providers to ensure we continue to provide world-class safety, confidence and comfort, and we look forward to welcoming our customers onboard soon."

Quarantine-free travel to Italy

Customers traveling on flights marketed and operated by American Airlines from New York City (JFK) to Milan (MXP) and from JFK to Rome (FCO) will enjoy quarantine-free travel when service returns in the coming days and weeks. Prior to travel, customers will need to provide proof of the

required negative COVID-19 test. Based on current Italian rules, upon arrival in Milan or Rome and after taking a second test at the airport producing a negative result, travelers will be able to forgo the local post-travel quarantine requirements, enabling customers to maximize their time while in Italy. American resumes daily service to MXP April 4 and three-times weekly service to FCO May 8 after being suspended for a year. Both flights will operate on a Boeing 777-200.

More preflight COVID-19 testing options

Starting March 28, customers will have access to in-person testing at more than 150 local urgent care facilities or hospitals through GoHealth Urgent Care, a national leader in COVID-19 testing partnerships.

"Our customers trust American to help them prepare for travel, whether that's easy access to testing through providers like GoHealth Urgent Care or through other resources like our online travel tool," said Julie Rath, American's Vice President of Customer Experience and Reservations. "We hope the additional opportunity for onsite testing in many of our customers' local communities will help them easily check off an important item in their pretravel checklist and give them more peace of mind that they're ready to travel."

Customers will have the option to have a PCR or Rapid Molecular COVID-19 Test at a nearby GoHealth Urgent Care center through this collaboration. Soon, customers near American's hub in Charlotte, North Carolina, and in other markets, will be able to access GoHealth Urgent Care's rapid PCR test capabilities, which will give customers PCR test results in approximately 30 minutes instead of waiting for a few days for the sample to be processed at a lab.

"Our network of conveniently located, on-demand care centers and virtual capabilities have uniquely positioned us to provide critical support to communities and industries across the country during the pandemic," said Todd Latz, CEO of GoHealth Urgent Care. "We are proud to team up with American Airlines as they welcome more of their travelers safely back to the skies".

Customers can visit aa.com/covid19testing to view GoHealth Urgent Care locations. In addition, travelers can find for more information about preflight testing resources through LetsGetChecked and CareNow, and other measures American has in place to help customers travel with confidence on aa.com.

Prepared for the Air

As customers are ready to return to the skies, American provides resources needed to help them understand requirements for travel, preflight testing resources and more. Customers can visit Prepared for the Air to get started.

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