



TIGERAIR SIGNS FLIGHT HOUR SERVICES - TAILORED SUPPORT PACKAGE (FHS-TSP) CONTRACT WITH AIRBUS FOR ITS A320 FLEET

News / Airlines, Manufacturer



Tigerair Singapore has **signed a Flight Hour Services - Tailored Support Package (FHS-TSP)** contract with **Airbus** to provide full component support, and fleet technical management services for its **A320**-family aircraft.

This 10-year FHS-TSP contract, commencing early 2016, guarantees spare parts availability through an extensive scope of A320 Line Replaceable Units (LRUs), components repair, transportation and expendables provisioning together with Fleet Technical Management (FTM) services where Tigerair will benefit from Airbus' experience and expertise to optimize their aircraft maintenance and engineering operations.

Mr Ho Yuen Sang, Tigerair Chief Operating Officer Managing Director said: "We are pleased to select Airbus as our key business partner for the maintenance of our A320 fleet. Aircraft manufacturer's expertise, high reliability of components and repair service combined with overall

cost competitiveness were key factors in our decision.”

Mr Didier Lux, Airbus’ Executive Vice President, Customer Services said: “We are delighted to be supporting Tigerair in its plan to grow while securing the highest level of A320 operations. This new contract once again underlines the best value for money and excellent customer service that is embodied within our Airbus FHS solution.”

Tigerair, a leading Singapore-based no frills airline, operates a fleet of A320 family aircraft. The airline has 39 A320neo aircraft on firm order and another 11 on purchase options for future fleet renewal and growth.

Airbus FHS contracts have now been selected to cover more than 200 aircraft from operators of A320, A330, A380 and A350 XWB.

Airbus, through “Services by Airbus”, offers end-to-end fleet lifecycle solutions for all its customers. The portfolio ranges from standalone services, to the most complete integrated solutions, including Flight Hour & Tailored Support packages, upgrades, training, e-solutions, engineering & maintenance, flight operations Air Traffic Management, and material management services. Together these enhance aircraft superiority by continuously adapting to customers' evolving needs. With more than 40 years of experience in the aircraft industry and a worldwide network of more than 2,500 professionals, customers benefit from the unique expertise and capabilities from Airbus and its affiliated family companies.

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