



UNITED AND SPOTIFY ANNOUNCE UNIQUE COLLABORATION: MUSIC, PODCASTS, AND AUDIOBOOKS NOW AVAILABLE ON 130,000+ SEATBACK SCREENS

News / Airlines



United and Spotify announced a first-of-its-kind collaboration that delivers an even more entertaining travel experience in the sky, with 450+ hours of content now available for free on the airline's 130,000+ seatback screens, many of which offer stunning 4K quality and Bluetooth audio compatibility. This is the first time Spotify has offered audiobooks and video podcasts onboard an airline, allowing United flyers to enjoy more than 65+ pieces of content, including popular titles like Good Hang with Amy Poehler, The Dave Chang Show, and The Comment Section with Drew Afualo.

In addition, next year, United passengers will be able to use their personal devices to log into the Spotify app on the inflight entertainment screen. This will allow passengers to enjoy their favorite personalized content on the seatback so they can pick-up their favorite podcasts, music, and audiobooks from right where they left off.

Richard Nunn, CEO of MileagePlus commented: "Spotify has a huge audience and people love their content. And now our customers can enjoy it all in a simple and easy way, at 35,000 feet. Together, we're giving millions of customers an entirely new way to experience and explore premium content from the world's most popular artists, authors and podcasters –all while flying

with the latest technology in the sky."

Ian Geller, VP of Business Development at Spotify stated: "As a frequent United flyer myself, it's incredibly exciting to see Spotify now available on the world's largest airline. At Spotify, we're dedicated to being everywhere our users are, giving creators opportunities to reach new platforms and engage different audiences. I'm especially looking forward to bringing an even more personalized app streaming experience to seatbacks next year."

Onboard Experience

Spotify content will be available on more than 680 United aircraft and appear as a new content category – "Spotify." This replaces "audio" under the home menu and includes 'Podcast', 'Video Podcasts', 'Audiobooks', and 'Playlists' channels. Additionally, in the coming months, a majority of aircraft will receive a dedicated 'Spotify' featured channel where all Spotify content will be housed together for quick and easy enjoyment.

On Starlink-equipped aircraft, travelers can stream Spotify content on their personal devices from gate-to-gate without interruption. All they will need to do is log in to their MileagePlus® account and accept the terms and conditions for using Starlink. From there, travelers can open their Spotify app and stream content, just like they do at home.

Collaboration Beyond the Skies

To celebrate the launch, MileagePlus members who are new to Premium Individual can sign up for a subscription and earn up to 1,000 bonus miles. Spotify is also partnering with Kinective MediaSM by United Airlines – the airline industry's first traveler media network – to share the offer with United customers throughout their travel journey. Travelers may see prompts to sign up for Spotify Premium and earn miles based on their MileagePlus status. These messages will be served across United's owned and operated media channels, including inflight entertainment screens, the United app, United Club screens, email and more.

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