GULFSTREAM ANNOUNCED NEW ON-SITE CUSTOMER SUPPORT IN SINGAPORE STRENGTHENING ASIA-PACIFIC SERVICE NETWORK

News / Business aviation, Maintenance / Trainings, Manufacturer



Gulfstream Aerospace announced new on-site Gulfstream Customer Support in Singapore, further strengthening the company’s service capabilities across the Asia-Pacific region and reinforcing its commitment to supporting customers wherever they operate. Located in partnership with Jet Aviation at their Singapore site, this dedicated Gulfstream Customer Support office provides customers with immediate access to Gulfstream personnel, expertise and support while their aircraft are in region. The opening marks the first time Gulfstream has formally established a Customer Support office at this location.

© 2015-2026 50SKYSHADES.COM — Reproduction, copying, or redistribution for commercial purposes is prohibited.

Singapore office is staffed by a team of eight Gulfstream professionals, including customer technical managers (CTM), materials and quality team members, a field service representative (FSR) and a regional sales manager (RSM). Together, the team works exclusively on behalf of Gulfstream customers to ensure a consistent high-touch service experience and global standard of support excellence.

Lor Izzard, senior vice president, Gulfstream Customer Support commented: “Gulfstream is seeing increased activity across Asia, and Singapore was a natural choice for our next Customer Support expansion given its role as a leading aerospace hub. Adding this dedicated on-site team allows us to deliver a more seamless and convenient service experience for customers across the region.”

Jet Aviation Singapore is one of Gulfstream’s six factory authorized service centers worldwide, and the new Gulfstream office at this site complements the company’s broader APAC Customer Support presence, which includes nine FSRs and three Gulfstream FAST Field and Airborne Support Teams throughout the region, along with 10 authorized warranty facilities worldwide that provide customers with greater access to warranty service, maintenance and parts.

Gulfstream also operates a distribution center in Singapore, a 5,000-square-foot/465-square-meter facility that fulfills more than 70% of regional parts orders. The site houses more than $70 million in dedicated spare parts inventory, supporting repairs and advancing Gulfstream’s long-term strategy to expand in-house component support and enhance parts availability for customers.

14 JUNE 2026

ARTICLE LINK:
https://50skyshades.com/news/business-aviation/gulfstream-announced-new-on-site-customer-support-in-singapore-strengthening-asia-pacific-service-network

© 2015-2026 50SKYSHADES.COM — Reproduction, copying, or redistribution for commercial purposes is prohibited.