



JET AVIATION COMPLETES FULL RENOVATION OF ROTTERDAM FBO

News / Business aviation



Jet Aviation completed a full renovation of its FBO in Rotterdam, the Netherlands. The project included an extensive remodel and redesign of all customer and crew areas and the adoption of additional sustainable practices. FBO has been remodeled to align with Jet Aviation's brand standards and optimize space to ensure an effortless and efficient customer experience at all times. Building utilities have also been upgraded in partnership with Rotterdam The Hague Airport and Schiphol Real Estate for increased energy efficiency, including the installation of a heat pump, which minimizes gas consumption, adjustable and more efficient climate control system, and updated dimmable LED lighting.

To further enhance energy efficiency, a thicker insulation layer has been incorporated into the roof, supporting performance of the new heat pump and optimizing the indoor climate. Inside the FBO, two modern, bright passenger lounges feature entirely new furnishings, new conference facilities, and upgraded amenities including a buffet area. The larger lounge has also been extended by an additional 15 square meters and can be used either as one area, or divided to provide privacy for smaller groups. A customer desk has been added adjacent to the main entry and exit doors, and in sight of the ramp, providing an immediate welcome for customers, however they arrive at the FBO.

In addition, a new 40 square-meter crew lounge provides a space for pilots and crew to relax, while a new shower room is available for customers or crew in between flights. The existing kitchen and working areas have been relocated and redesigned to facilitate a more streamlined and comfortable experience.

Joao Martins, vice president FBO operations Europe commented: “We are dedicated to providing an effortless, elevated customer experience across our network. This is not just in our FBO services, but also in the environments that we provide for our customers. Building on our recent renovations across our European network, the new-look Rotterdam facility is part of bringing this to life, integrating our design standards and commitments to sustainability to ensure a seamless and elegant journey through the FBO.”

Ricardo Paiva, senior director site operations stated: “The new design has been specifically conceived with the needs of our customers in Rotterdam in mind. The redesign introduces a calm, refined aesthetic in all areas, with spaces carefully thought-out and remodeled to efficiently meet the requirements of passengers, crew, and the operations team as they move through and utilize the FBO. We are also very happy to work with Schiphol Real Estate to include more energy efficient utilities, building on our commitment to adopting more sustainable practices across our operation. I would like to thank everyone who worked to bring this vision to life, including our FBO and real estate teams, and our valued facility and airport partners.”

Rotterdam joined the Jet Aviation network in 2018 and features a wide range of ground handling services for passengers, aircraft and crew. The facility supports local recycling initiatives and introduced electric ground service equipment in 2023, followed by on-site Sustainable Aviation Fuel in 2024.

Jet Aviation also completed a renovation at its FBO in Geneva, Switzerland in Q1 2025, a refurbishment in Dusseldorf in Q4 2024, and updated the North Landside Lounge at its FBO in Zurich, Switzerland, in November 2024.

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