



# ROLLS-ROYCE EXPANDS BUSINESS AVIATION SERVICES NETWORK FOR ITS GROWING CORPORATECARE CUSTOMER BASE

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**Rolls-Royce is further strengthening its business aviation services infrastructure in Europe by adding Airline Support Baltic to its global network of Authorised Service Centers. Authorised Service Centers are an essential element of the Rolls-Royce services portfolio and add to the existing global service capabilities for its expanding CorporateCare customer base. Growing in the business aviation market through increased market share and aftermarket growth is of strategic importance for Rolls-Royce as the company confirmed at last year's Capital Markets Day. The latest addition of Airline Support Baltic in Riga, Latvia, to the ASC network will support the Rolls-Royce AE3007A engine fleet, which powers Embraer's Legacy 600 and Legacy 650 business jets.**

Robert Werner, Vice President Aircraft Availability - Business Aviation, Rolls-Royce, commented: Over the coming years we are seeing a significant growth of the installed Rolls-Royce powered business aviation fleet and its flying hours. By collaborating with the world's most experienced maintenance providers we ensure we are ready for this increase and continue to deliver industry leading service levels for our CorporateCare and CorporateCare Enhanced customers. Airline Support Baltic has proved to be a flexible and competitive partner in Europe and the Middle East

and I'm proudly welcoming them as our latest Authorised Service Centers partner."

With now more than 85 Authorised Service Centers in place with key maintenance providers, Rolls-Royce offers its business aviation customers the largest global service network in the industry. The powerful infrastructure of the ASCs is complemented by a dedicated 24/7 Business Aviation Aircraft Availability Center, On-Wing Services Specialists, who are located at strategic hubs in the USA, Europe, Middle East and Asia, as well as a number of spare parts and lease engine storage locations around the world. CorporateCare customers benefit from faster response times and reduced maintenance time with simplified, streamlined administration wherever they fly.

#### Facts & figures – the Rolls-Royce Business Aviation Services network

- A dedicated, state of the art, 24/7 Business Aviation Aircraft Availability Center that delivers
  - an average of less than 24-hour Aircraft On Ground (AOG) return to service time and
  - an Averted Missed Trip rate of over 99% worldwide
- The largest and most powerful Authorized Service Center network in business aviation with more than 85 industry recognized Service Center locations
- Faster response times with 10 strategically placed parts storage locations around the world (latest addition is a new 10,000 ft<sup>2</sup> AOG support storage location in New York to support the US east coast)
- More than 75 On-Wing Services technicians dedicated to Business Aviation
- Over 250 engine and nacelle lease assets
- 25 dedicated customer managers located around the world.
- CorporateCare Enhanced offers full coverage of both the engine and nacelle plus all labor and travel time for the Mobile Repair Team. It is the leading solution for full powerplant care and even covers unlimited corrosion and erosion. Over 50% of the CorporateCare fleet have now upgraded to CorporateCare Enhanced.

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