AUTHORIZED PILATUS CENTER PRO STAR OPENS NEW FACILITY STRENGTHENING SALES AND SERVICE CAPABILITIES

News / Business aviation, Maintenance / Trainings, Manufacturer

Pro Star Aviation recently opened its new Authorized Pilatus Sales & Service Center at Gerald R. Ford International Airport (KGRR) in Grand Rapids, Michigan, USA. This 37,000-square-foot (3,437.41-square-meter) Pilatus dedicated facility will strengthen the company's ability to support Pilatus customers with sales, maintenance, and technical services.

The new facility includes a modern multi-bay aircraft maintenance hangar and a two-story, 17,000-square-foot (1,579-square-meter) office building. Designed with both functionality and comfort in mind, it features a pilot lounge, flight planning areas, a cafeteria, and quiet spaces for relaxation. Large windows allow natural light to fill the space, creating a welcoming, open environment for both customers and employees.

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Henry Laughlin, CEO of Pro Star Group commented: “Completing this expansion into West Michigan is a proud accomplishment for our team, and we are delighted to celebrate such an important milestone. Providing our Pilatus customers in the region with exceptional service and support is of great importance, and this new facility will enable us to elevate that effort to the next level.”

Piotr (Pete) Wolak, Vice President of Customer Support at the Pilatus US subsidiary Pilatus Business Aircraft Ltd stated: “We are delighted to see Pro Star undertake this significant expansion to the Pilatus Authorized Center network. We pride ourselves on delivering exceptional products – and our support network is equally important. This new facility in Grand Rapids will allow us to provide even better support to our customers in North America.”

The new Grand Rapids location is dedicated to supporting Pilatus aircraft, including the PC-12 and PC-24 Super Versatile Jet. As an Authorized Pilatus Sales & Service Center, Pro Star Aviation offers a full range of services, including aircraft sales, avionics upgrades, and special mission aircraft modifications.

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