

# AVIATAR PRESENTS MRO MANAGEMENT

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**With the new MRO Management solution on AVIATAR, Lufthansa Technik is further expanding its customer-centric digital platform. Customers can now use one solution for asset sourcing, monitoring of their MRO events and accounting functionalities. Accessibility independent of location and time, as well as the visualization of all details in a structured and standardized form, enable users to take immediate action when needed.**

## **Sourcing of assets for airline technical operations**

The "Sourcing" application provides transparent availability of all materials – currently including LRUs (Line Replaceable Units), ARCs (Aircraft Related Components), C&E (Consumables & Expendables) & tools. Customers can search for part numbers or descriptions, find alternative materials and filter for certificates, condition or location. Quotations can be requested directly through the application.

## **Monitoring of MRO events**

The "Monitoring" function gives an up-to-date overview of all planned, current and completed MRO events. Based on the details provided in a structured and standardized way, critical issues can be

spotted immediately and actions can be taken via streamlined communication and fully digital approval processes. The function is currently available for base maintenance, engine and landing gear events – including the possibility for live video conference calls from the workshop.

### **Accounting for MRO services**

Through "Accounting" users can always have an up-to-date overview of all invoices, due dates and disputes.

"Our newly introduced MRO Management solution transforms the collaboration of airlines and MRO providers," said Philip Mende, Vice President Digital Fleet Services. "By digitalizing the entire process in one single place, we simplify and streamline the vast amount of information and communication flowing back and forth between an MRO and the aircraft operator. We are looking forward to integrate even more features in the coming months together with Lufthansa Technik business units and other MRO providers."

Launched in 2017, AVIATAR is the independent platform for digital products and services developed by Lufthansa Technik. The platform offers its users digital products ranging from predictive maintenance to fulfilment and automated solutions. AVIATAR combines fleet management solutions, data science and engineering expertise to provide a comprehensive range of integrated digital services and products for airlines, MRO companies, OEMs and lessors that seamlessly integrate with physical fulfilment in TechOps and beyond.

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