



BOMBARDIER BUSINESS AIRCRAFT COMPLETES 75 120-MONTH INSPECTIONS ON GLOBAL BUSINESS JETS

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Bombardier Business Aircraft reaffirmed its tip-to-tail OEM expertise by announcing its Service Centre Network has now completed over 75 120-month heavy inspections on *Global* business jets. Relied on by governments, fractional operators and the most discerning individual operators, Bombardier Business Aircraft's installed base of more than 700 *Global* aircraft worldwide continues to demonstrate proven reliability.

The in-service fleet has performed nearly 700,000 landings and has logged nearly 2,000,000 flight hours. Impressive short takeoff and unmatched landing distances in its class, coupled with slow approach speeds come together in the *Global* aircraft to give customers greater access to more of the world's most challenging airfields and business hubs—including London City Airport. *Global* aircraft offer an unrivalled passenger experience featuring the industry's original, class-leading wide cabin and Bombardier WAVE (Wireless Access Virtually Everywhere), the fastest worldwide* onboard connectivity solution.

Bombardier Business Aircraft's completion of over 75 120-month inspections on *Global* aircraft demonstrates its Service Centre Network's leadership in providing heavy aircraft maintenance on Bombardier jets in a timely, value-added fashion. The 120-month inspection on the *Global* business jet is one of the largest maintenance events in the aircraft's lifecycle, which comes due during its tenth year of service and requires disassembly for a detailed inspection of the airframe, structure and landing gear. Customers benefit from the Service Centre Network's comprehensive capabilities and flexibility, as well as on-site parts inventory and engineering support. They can also maximize their maintenance event to complete additional work during the downtime, such as paint, installation of in-flight connectivity, avionics modifications or interior refurbishment.

"This milestone demonstrates our experience, our expertise, and most importantly, our ability to offer our customers peace of mind, particularly when faced with one of the most critical inspections in the product's lifecycle," said Stan Younger, Vice President, Aircraft Service Centres. "As the aircraft manufacturer, no other maintenance provider comes close to the level of expertise we have on this aircraft or this inspection."

Bombardier Business Aircraft's award-winning Service Centre Network is comprised of seven wholly-owned facilities and a total of 15 Customer Response Team mobile units worldwide, all equipped to support Bombardier *Learjet*, *Challenger* and *Global* business aircraft. The Network is connected to Bombardier Business Aircraft's 24/7 Customer Response Centre and world-class Customer Support Team. Bombardier Business Aircraft customers also have access to a broad network of nearly 50 Authorized Service Facilities around the world.

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