



BOMBARDIER EXPANDS SERVICE CENTRE OFFERINGS FOR CHALLENGER AND LEARJET CUSTOMERS IN BIGGIN HILL & BERLIN

News / Business aviation, Maintenance / Trainings, Manufacturer



Bombardier is bolstering its maintenance capabilities at its service facilities in Europe following a new agreement with StandardAero. The partnership will enhance the customer experience for *Learjet* and *Challenger* aircraft customers by providing enhanced engine and APU repair and overhaul capabilities at the Biggin Hill and Berlin service centres in addition to Bombardier's line maintenance stations in Europe. Dedicated StandardAero technicians will now be available on site at these locations to create a one-stop-shop for all Bombardier aircraft operators' engine, APU and airframe service needs.

***Learjet and Challenger* aircraft operators will now have added peace of mind by reducing downtime and costs, while leveraging Bombardier's OEM knowledge, bundling engine and APU maintenance with other Bombardier services in-house, including major airframe work. This advantage provides customers with the flexibility to have one single proposal and project management of airframe, engine and APU requirements, as well as all-inclusive pricing options.**

"Bombardier is committed to ensuring its customers receive exceptional service support to keep their aircraft in the air and this new collaboration leverages StandardAero's industry-leading engine repair and overhaul maintenance capabilities with Bombardier's own extensive support services onsite to create the ultimate one-stop-shop for our customers," said Jean-Christophe Gallagher, Executive Vice President, Services and Support, and Corporate Strategy, Bombardier. "Through this agreement, our operators will benefit from the unmatched expertise and proficiency provided by both Bombardier and StandardAero, delivering the service experience they demand and deserve."

"We are thrilled and proud to be working with Bombardier to enhance our maintenance offerings to customers and solidify our standing as one of business aviation's leading engine MRO providers," said Tony Brancato, President, Business Aviation, StandardAero. "This collaboration further underscores our commitment to customers by providing expanded services and ensuring we continue to enrich their overall maintenance experience."

Skilled StandardAero technicians available at Bombardier's service locations in Europe will provide additional capabilities ranging from engine borescope inspections to on-condition engine disassembly and repair. This includes troubleshooting and repair of any recorded engine squawks.

The agreement with StandardAero builds on Bombardier's comprehensive global customer service commitment to provide the best customer service experience in business aviation today. Bombardier's increased investment in infrastructure, new technologies, resources and capabilities continues to drive value for customers and their aircraft.



12 FEBRUARY 2021

ARTICLE LINK:

<https://50skyshades.com/news/maintenance-trainings/bombardier-expands-service-centre-offerings-for-challenger-and-learjet-customers-in-biggin-hill-berlin>