



DUNCAN AVIATION DROPS AOG FEES FOR PARTS & EXCHANGE ORDERS

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LINCOLN, NEB — Duncan Aviation is pleased to announce that the company will no longer charge AOG fees for aircraft parts and exchange orders, including parts shipped directly from Rockwell Collins or Honeywell.

“Our customers know they can contact Duncan Aviation Parts and Rotables Sales and receive emergency parts and exchange services 24 hours a day, including after hours and on weekends,” says Chris Gress, Duncan Aviation Parts and Rotables Sales Manager. “Now they can get these parts without added AOG fees.”

After examining the current market and listening to customer requests and needs, Gress says the decision was made to drop the added AOG fees.

“It eases the customer burden in an already stressful situation,” he says.

This change applies to all units shipped directly to the customer from Duncan Aviation, Rockwell Collins and Honeywell.

“Even without these fees,” Gress continues, “our customers can expect to receive the great quality and responsive service to which they are accustomed. Duncan Aviation’s Parts and Rotables Sales team plans to continue to find and provide great parts and exchange solutions that customers can trust.”

For more information about Duncan Aviation Parts and Rotables Sales, call +1 402.475.4125 | 800.228.1836

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