



EMBRAER PARTNERS WITH VOAR TO STRENGTHEN SUPPORT FOR EXECUTIVE AVIATION

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During LABACE 2022 Embraer announced a partnership with VOAR Aviation with the objective to offer unscheduled services to Embraer executive aviation customers at the Congonhas Airport in São Paulo. Therefore, Embraer continues to strengthen its operations of maintenance, repair, and overhaul services and support the Fixed Base Operator to meet the growth of executive aviation in Brazil.

Frank Stevens, Vice President, Global MRO Centers, Embraer Services & Support, commented: “This agreement with VOAR is the ideal complement to the expansion of Embraer’s service operations in Brazil. We will be even closer to our customers, establishing our presence in the most important airport in the country for business aviation.”

Alessandra Abrão, CEO of VOAR Aviation, said: “Partnering with Embraer makes perfect sense for VOAR, as we have a large fleet of the company's aircraft using our facilities. The customer, who will be the main beneficiary, wins.”

The partnership with VOAR takes place less than two months after Embraer inaugurated the new hangars at the Sorocaba Service Center in the countryside of São Paulo, doubling its usable area. The unit, which celebrated eight years of operation in March 2022, now has four hangars, three of which are dedicated to MRO and one to FBO.

“The main goal is to offer dedicated support at the Congonhas Airport, further improving our customer's satisfaction. We aim to bring benefits such as greater agility in service, with local teams supporting the operation, and greater network integration, both owned and authorized,” said Everton Vicente, MRO & FBO Managing Director, Embraer Services & Support.

The constant evolution in Embraer's services was reflected in the recent 2022 Product Support Survey by the trade magazine Aviation International News (AIN), in which Embraer's customer support was ranked 1st place. The survey is among the most important in the industry, generating statistical assessments by aircraft operators about the quality of customer support provided by manufacturers in the last year. The same publication recognized Embraer's FBO in Sorocaba as the best in Brazil for the 4th consecutive year according to the FBO Survey 2022.

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