



RUAG FULFILS CUSTOM INTERIOR REFURBISHMENT ON NEW INDIAN-REGISTERED BOMBARDIER GLOBAL 5000

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RUAG Aviation in Munich has completed the upgrade and restyling of a recently-purchased Bombardier Global 5000 registered in India. The customer approached the Bombardier Authorised Service Centre to install a custom configuration featuring an additional divan and then chose to optimise the aircraft's downtime at the RUAG Aviation one-stop shop with IFE upgrades and the restyling of further interior elements. The aircraft was released according to schedule and to complete customer satisfaction.

"Ensuring our customer is able to realise their vision of their ideal cabin interior is our passion," asserts Mark-André Mann, Head of Sales - Business Jets, RUAG Aviation in Munich. He explains further, "Our status as a full-service Bombardier Authorised Service Centre, combined with our one-stop shop of quality aircraft support solutions, allows our Bombardier customers to expect a flexible approach to their individual needs. This powerful combination also ensures we are able to fulfil these requirements within the same designated downtime."

This Bombardier Global 5000 is a case in point. The India-based customer specifically chose RUAG Aviation in Munich due to the aircraft service provider's excellent reputation for expertise in interior modifications and restylings for Bombardier Business Aircraft. The custom configuration for the additional divan was one of various interior modifications planned together with Bombardier. An EASA Part 21J Design Organisation (DOA), RUAG Aviation was able to effect and approve the custom modifications in-house, removing single seats and adding the extra divan installation. Consulting with the RUAG Aviation cabin design showroom team, the customer opted to restyle diverse interior furnishings, and requested modifications to the existing window shades for improved cabin darkening. Aspects of the in-flight entertainment (IFE) system were also enhanced, upgrading the interfacing and connectivity options.

"Cabin interior modifications on newly delivered aircraft happen quite often, as some customers

change their mind on certain elements of the interior design shortly before, or during, factory delivery,” explains Robin Freigang, Director Cabin Interior Services & Design, RUAG Aviation. “In these cases, we are considered specialists, implementing major changes from floor modifications to relevant soft goods and system upgrades. Our services provide a certain flexibility to the original equipment manufacturer’s (OEM) assembly line. Customers’ expectations are very high during a factory delivery, so we work very closely with the OEM and the client during this phase,” he concludes.

The refurbishment of the Bombardier Global 5000 was fulfilled according to schedule and the India-based customer took delivery of the aircraft to their full satisfaction. “Please convey our thanks to all the RUAG team members on behalf of our entire team. We thank you very much for your support and advice, all the way through the project cycle, resulting in the successful completion of the project,” they wrote.

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