



VIKING ANNOUNCED FACTORY ENDORSED SERVICE CENTRE FOR TWIN OTTER AIRCRAFT IN THE AMERICAS

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Viking Air Limited of Victoria, British Columbia welcomes Unity Aviation Canada Limited of Airdrie, Alberta to the Series 400 Twin Otter support network as a Factory Endorsed Service Centre (“FESC”) for the Americas.

Under Viking’s FESC Program, Unity Aviation will be providing authorized maintenance services, refurbishment, and warranty-related work on legacy de Havilland and Viking Series 400 Twin Otter aircraft.

he selection of Unity Aviation Canada for Viking’s worldwide customer support network was a natural fit due to their shared commitment and extensive experience of providing Twin Otter operators in the Americas with first-rate service and uninterrupted support.

Gregory Davis, Viking’s vice president Customer Service and Product Support, said, “Viking’s FESC program was created to ensure the availability and provision of high-quality services that meets the satisfaction of our customers. Unity Aviation’s focus on delivering quality service from their maintenance facility in Alberta, as well as the services they provide at customer bases

throughout North, Central and South America, will be an asset to all Twin Otter operators in the region. We are excited to work with such a well-respected organization who shares our commitment to customer satisfaction.”

The FESC program, administered through Viking’s Customer Service & Product Support Division, develops strategic relationships with specialized industry professionals to provide factory recognized service and warranty repairs for both Viking Series 400 Twin Otters and the legacy de Havilland Twin Otter fleet.

01 OCTOBER 2019

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