AIRBUS CORPORATE JETS EXPANDS SUPPORT OFFERING

News / Manufacturer

Airbus is enhancing the way that it cares for **corporate jet** customers and operators around the world, by expanding the capabilities and reach of its service centre network.

The expanded network comprises companies that are owned or controlled by Airbus, as well as independent ones that it has approved. Its capabilities will include line and heavy maintenance, cabin-refurbishing, and cabin and system upgrades.

The Service Centre network currently comprises the Airbus Corporate Jet Centre (ACJC) in Toulouse, Sepang Aircraft Engineering (SAE) in Malaysia, and the first independent member, Comlux America in Indianapolis. It will grow to include others in the coming months.

The network includes the provision of turnkey services, enabling customers to benefit from Airbus quality and standards – as well as peace of mind. It complements Airbus' leadership in turnkey cabin-outfitting of large business jets, where it is unique in having extensive experience.

"We already deliver comprehensive support, as well as robust reliability, and this latest expansion goes a step further in caring for, and responding to, the particular needs of the business aviation community worldwide," says Benoit Defforge, Managing Director, Airbus Corporate Jets.

Airbus corporate jet customers already have access to support and services tailored to their needs, such as single-point-of-contact access to the corporate jet customer care centre (C4you) team, dedicated customer support directors, training and customised maintenance programmes.

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They also benefit from the technical advice, spares and training network that spans the globe, around the clock, in support of Airbus' more than 500 customers and operators.

More than 170 Airbus corporate jets are in service around the world, and they are flying on every continent, including Antarctica.

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