BOMBARDIER BUSINESS AIRCRAFT SERVICE CENTRES COMPLETE NEARLY 120,000 HOURS OF TRAINING

News / Business aviation, Maintenance / Trainings, Manufacturer

Bombardier Business Aircraft's Service Centre network continues to bolster the capabilities and skills of its workforce to accommodate customer needs whenever and wherever they arise. In 2015 alone, the network completed approximately 120,000 man-hours of training. This is a direct reflection of Bombardier's commitment to offering its customers outstanding flexibility and quality throughout their maintenance experience. Also in 2015, Bombardier Business Aircraft's Service Centre network supported more than 8,000 maintenance events, a 17 per cent increase over 2014.

Bombardier Business Aircraft's five wholly-owned Service Centres in the U.S. have been awarded 2015 Aviation Maintenance Technician (AMT) Diamond Award Certificates of Excellence – the industry's highest honour for aviation maintenance. These awards recognize Bombardier's commitment to supporting its customers with a highly-skilled workforce through extensive training. Bombardier's Service Centres have consistently earned the Diamond Award of Excellence, with over a decade of consecutive awards. Tucson has received six consecutive awards, Fort

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Lauderdale has received eight, Dallas has received 14, Wichita has received 15 and Hartford has received 17 consecutive awards.

The U.S. Federal Aviation Administration (FAA) sponsors the award, which is presented annually to U.S.-based AMT employers that take a proactive role in training 100 per cent of their technical workforce.

“Our network is more flexible than ever and prepared to accommodate all our customer’s needs, be they drop-ins or major scheduled inspections,” said Stan Younger, Vice President, Aircraft Service Centres, Bombardier Business Aircraft. “Our consecutive FAA AMT Diamond Awards are a testament to our network’s outstanding skills and abilities. We are extremely proud of this recognition and its significance.”

In addition to the company’s five wholly-owned Service Centres in the U.S., Bombardier also has Service Centres in Amsterdam, Netherlands at the Schiphol International Airport, a line maintenance station in Nice, France, a Service Centre at Seletar Aerospace, Singapore, and a total of 15 Customer Response Team mobile units worldwide. Bombardier Business Aircraft customers also have access to a broad network of 50 Authorized Service Facilities around the world.

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