



GULFSTREAM CONTINUES TO PROVIDE ENHANCED CUSTOMER SUPPORT WORLDWIDE

News / Business aviation, Manufacturer



Gulfstream Aerospace Corp. reaffirms its commitment to worldwide customer support with an extensive schedule of 2017 events that began with a pilots forum Jan. 18 in Zurich.

The 2017 schedule also includes nine traditional operator forums in the U.S., Europe, Asia and South America, two Customer Advisory Board (CAB) meetings in Savannah and a virtual Operators Conference.

The company's first-ever pilots forum, which was held in conjunction with the World Economic Forum in Davos, Switzerland, was designed specifically for Gulfstream flight crews. The event, which included presentations on advanced aircraft technology, polar operations, connectivity and the Gulfstream G650 and Gulfstream G650ER, was an interactive collaboration session between pilots and Gulfstream personnel.

The other nine forums, focusing on maintenance and operations, will include fleet status, mandate and technology updates, maintenance management, technical training and pending technical bulletins. In addition, the company will review its fleet support services to ensure operators leverage all available offerings.

"These forums are one of many ways we communicate and connect with our customers worldwide," said Derek Zimmerman, president, Gulfstream Product Support. "Face-to-face meetings with our customers allow us to build and strengthen our relationships with them. We exchange information and learn from each other."

Gulfstream's major regional and national supplier partners will participate in the operator forums, which will feature question-and-answer sessions with subject matter experts on-site and in Savannah. The latter is possible using a live feed from Gulfstream's broadcast studio, Studio G.

The virtual Operators Conference in June will include presentations by Gulfstream subject matter experts based in Savannah. The three-day online conference, which debuted in 2015, will provide updates on model-specific programs, regulatory mandates, select aircraft systems and critical

inspections to pilots, technicians, flight attendants and other flight operations personnel worldwide.

The CAB, a professional forum for approximately 100 Gulfstream operators, meets twice yearly to provide Gulfstream with feedback about its aircraft and support services.

27 JANUARY 2017

ARTICLE LINK:

<https://50skyshades.com/news/manufacturer/gulfstream-continues-to-provide-enhanced-customer-support-worldwide>