



TEXTRON AVIATION BOLSTERS FACTORY-DIRECT CITATION, KING AIR AND HAWKER SUPPORT PROGRAMS

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Textron Aviation Inc. announced it has added new factory-direct coverage programs – Pre-Buy Assurance, Extended Care and King Air Direct – furthering its commitment in supporting the world’s largest installed fleet. Through these new programs, Citation, King Air and Hawker customers can increase efficiency, reduce costs and optimize the value of their aircraft.

“As the manufacturer, nobody can better support Citation, King Air and Hawker aircraft than Textron Aviation. Maintaining the pedigree and value of their aircraft is a top priority for our customers, and these programs have been tailored to provide operators with comprehensive, cost-competitive solutions with the expertise only the manufacturer can provide,” said Brad Thress, senior vice president, Customer Service. “With these newest support options, we continue to widen our coverage and make factory-direct service more accessible and attainable for our customers.”

Textron Aviation’s Pre-Buy Assurance plan provides peace of mind to customers when considering buying or selling Citation, King Air and Hawker aircraft. With an enhanced pre-buy

inspection performed by Textron Aviation, operators selling their aircraft can obtain a six-month plan, giving buyers the added assurance of factory-backed protection.

“The added security of the Pre-Buy Assurance program presents an exclusive incentive for both buyers and sellers of Citation, King Air and Hawker aircraft,” said Kriya Shortt, senior vice president, Sales and Marketing. “Not only do buyers and sellers find confidence in the aircraft meeting the high standards of the OEM, but they receive the peace of mind that comes with a factory-backed protection.”

Extended Care extends the coverage and protection to which customers under warranty have grown accustomed. Eligible Cessna Citation and Beechcraft King Air customers can enroll in the program and receive two years of factory-direct coverage from Textron Aviation company-owned service centers or by mobile service units.

King Air Direct is a factory-direct coverage plan for King Air operators looking to reduce their direct operating costs. Through this new program, customers gain a comprehensive support program that can significantly reduce parts and labor expenses for both scheduled and unscheduled maintenance events.

About Textron Aviation Service

Textron Aviation, through its Beechcraft, Cessna and Hawker brands, is renowned for its unrivaled global service network dedicated to complete life-cycle support. Textron Aviation's support organization includes 21 company-owned service centers located around the world with expert service engineers offering maintenance, inspections, parts, repairs, avionics upgrades, equipment installations, refurbishments and other specialized services. In addition to its company-owned footprint, Textron Aviation's jet and turboprop customers have access to a global network of nearly 200 authorized service facilities. Textron Aviation also offers a mobile support program featuring more than 60 mobile service units, three dedicated support aircraft, and on-site service technicians and support. Find additional information about Textron Aviation's service programs at <http://txtav.com/en/service>.

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