



PEMCO AVIATION MAINTENANCE NAMES NEW DIRECTOR OF QUALITY

News / Personalities



In a continuing effort to strengthen its operations, **PEMCO Aviation Maintenance (PEMCO)** has named **Douglas (Doug) Ragsdale, Director of Quality**. He will be based out of the company's corporate headquarters at Tampa International Airport and report to Ernie Kiss, PEMCO's Vice President Quality and Engineering.

Ragsdale is a proven aviation professional bringing more than 30 years of aviation quality and safety experience to his new role.

At PEMCO, Ragsdale will be responsible for enhancing the company's quality systems in order to maintain a high level of operations safety and improve customer and employee satisfaction. He will be tasked with executing PEMCO's strategic plan, maintaining a high-level of quality and performance, and ensuring the utmost compliance with all regulatory agencies.

"We are delighted to have someone with Doug's background join the PEMCO Aviation Maintenance team," said Ernie Kiss, Vice President Quality and Engineering. "He has a deep understanding of airline MRO quality and performance and what it takes to make an organization successful."

Ragsdale joins PEMCO with a multitude of private, commercial and military aviation experience, having held a number of leadership positions in quality, safety and operations. Most recently, Ragsdale served as Director of Quality with the Total Air Group and previously served similar roles with AAR Aircraft Services and Southwest Airlines.

"I look forward to joining PEMCO Aviation Maintenance and contributing to its already successful

operations team,” said Ragsdale. ““I am delighted to join an organization that has a rich tradition in aircraft related maintenance and be in a position to support its quality and performance units.”

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